

Customer testimonials: Dynamics Nav services provided by Fraser Price Consulting Limited  
**Futura**

Dynamics Nav (Navision) services provided by FPC

**First line support**

As the first point of contact for all user queries on Nav. Resolution within 2 hours of receipt of email / phone call whether this is a solution or a recommendation for developing a solution.

**Developments**

To customer spec delivered on time to budget.

All developments completed are supported by step by step process based instructions (with supporting screen dumps) to allow the user to use the new development.

**Training**

On site interactive training provided to customer requirements. All training supported by step by step process based instruction so that users can concentrate on actually using Nav.

**Application configuration and data migration**

Base configuration of business books to enable the posting of documents and journals within Nav.  
Accounts schedules configuration for monthly reporting suites.

Comment on services

They provide great first line support at a very competitive rate! £50 per person per month for cover for each working day! A bargain for peace of mind!

Their process based step by step instructions are invaluable as either support for training completed or for developments completed.

Fast turnaround when contacted in and outside normal working hours!

Very approachable, easy to talk to!

Details of person providing testimonial

Name	Carolyn Etheridge
Position	Financial Controller
Business	Futura Foods UK Ltd