

Customer testimonials: Dynamics Nav services provided by Fraser Price Consulting Limited
BLI Education

Dynamics Nav (Navision) services provided by FPC

First line support

As the first point of contact for all user queries on Nav. Resolution within 2 hours of receipt of email / phone call whether this is a solution or a recommendation for developing a solution.

Includes weekly status report on tasks completed, issues raised or outstanding and plans for the next week.

Includes application and data backups each week.

Developments

To customer spec delivered on time to budget.

All developments completed are supported by step by step process based instructions (with supporting screen dumps) to allow the user to use the new development.

Training

On site interactive training provided to customer requirements. All training supported by step by step process based instruction so that users can concentrate on actually using Nav.

Application configuration and data migration

Base configuration of business books to enable the posting of documents and journals within Nav.

Accounts schedules configuration for monthly reporting suites.

Configuration of consolidated businesses to allow monthly consolidations. Includes foreign currency consolidations as well as consolidations from other Nav databases.

Comment on services

They provide a fast, reliable and very competitive service.

Save at least 20% less on day rates compared to the competition and better tailored service to our specific needs. They also run seasonal promotions on day rates which offer even better value for money.

They provide a flexible resource to cope with changing requirements after development started.

They will attend on site at short notice. Never an issue.

Fast turnaround when contacted in and outside normal working hours!

Details of person providing testimonial

Name	Steve Copeland
Position	Operations Director
Business	BLI Education Limited